



Dear consumers of services!

In accordance with the requirements of Part 1 of Art. 12 of the Law of Ukraine "On Financial Services and State Regulation of Financial Services Markets" DLC "Insurance Company "Garant-Pharmamed" (code 36516407) reports the following:

- 1) DLC "Insurance Company "Garant-Pharmamed" provides insurance services in accordance with the obtained licenses, namely:
 - voluntary liability insurance to third parties (except for civil liability of air transport owners, liability of water transport owners (including carrier's liability));
 - voluntary health insurance (continuous health insurance);
 - voluntary accident insurance;
 - voluntary insurance of medical expenses;
 - voluntary property insurance;
 - voluntary insurance against fire risks and natural disasters.

The procedure and conditions for providing insurance services are regulated by the Insurance Rules approved by the state regulator in the field of financial services markets.

You can read the Rules for each type of insurance at <https://garant-pharma.com/insurance-law/>.

- 2) The cost of services, price / tariff, the amount of insurance payment for a particular type of insurance is determined on the basis of actuarially calculated tariffs, which are an integral part of the Insurance Rules.

- 3) DLC "Insurance Company "Garant-Pharmamed", when providing insurance services to consumers, complies with all regulations in the field of consumer protection.

In order to protect the rights of the insured as a consumer of insurance services, to consider applications, comments, suggestions and complaints, please contact DLC "IC" Garant-Pharmamed": 01042 Kyiv, 3, Saperne Pole st., Apt. 343, tel. + 38 (044) 331-25-41, e-mail: office@garant-pharma.com.

The organization that carries out state regulation of financial services markets is: National Bank of Ukraine, address for correspondence: 01601, Kyiv, st. Institute, 9; address for submission of written appeals: 01601, Kyiv, st. Institute, 11-b; tel. +380 800 505 240.

The consumer protection organization in Kyiv is the Inspectorate for Consumer Protection in Kyiv: 04070, Kyiv, Terekhinska st., 8-a +38 (044) 417-21-01, 463-79-72.

Main Department of the State Food and Consumer Service in Kyiv, 01001, Kyiv, Hrinchenko St. 1B, Tel. +38(044) 279-12-70 - reception; +38(044) 278-84-60, 278-41-70 - office, e-mail: info@dpss.gov.ua.

The head of the Company is the General Director Stepanenko Alla Vasylivna.

The company has no separate divisions.

The company did not issue shares.

Participants of DLC "Insurance Company "Garant-Pharmamed" are citizens of Ukraine - Stepanenko A.V. (46%), Morozova V.A. (46%), Storozhenko O.V. (8%).

For additional information, the right to receive which is determined by law, please contact DLC "Insurance Company "Garant-Pharmamed": 01042 Kyiv, 3, Saperne Pole st., Apt. 343, tel. + 38 (044) 331-25-41, e-mail: office@garant-pharma.com.

Regards,
General Director



A handwritten signature in blue ink, appearing to be "AS", written over the stamp.

A. Stepanenko